Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity	
	Predicted Activity 2022-23	Total activity 2021-22
Complaints and service requests about food and about/from food businesses	550	533
FHRS re-score requests (low is good)	30	13
Food, water and environmental samples taken	25	26
Infectious disease control - notifications of food-borne/food poisoning illnesses (low is good)	80	13
FSA food alerts for action	2	